GOVERNMENT OF THE DISTRICT OF COLUMBIA Department of Health Care Finance



TO ALL DISTRICT OF COLUMBIA MEDICAID RESIDENTS WHO PAID FOR MEDICAL EXPENSES THAT SHOULD HAVE BEEN PAID BY MEDICAID

If you do not speak and/or read English, please call (202) 724-7491 between 9:00 a.m. and 4:45 p.m. A representative will assist you.

Si usted no habla o lee inglés, por favor llame al (202) 724-7491 de 9:00 a.m. a 4:45 p.m. Un representate le ayudará. SPANISH

Si vous ne parlez pas et / ou lisez l'anglais , s'il vous plaît appelez (202) 724-7491 9:00-16:45. Un représentant vous aidera. FRENCH

如果您不会说或阅读英语,请于早上9点至下午4点45分之间致电(202)724-7491。我们将为您提供帮助。 CHINESE

한국어로 상담하시려면 오전 9:00 - 오후 4:45 시간대에 전화 (202) 724-7491번으로 연락주십시오. 고객 지원 담당자의 서비스를 받으실 수 있습니다. KOREAN

እንግሊዝኛ የማይናገሩ እና/ወይም የማያነቡ ከሆኑ፣ እባክዎ ወደ ስልክ ቁጥር (202) 724-7491 ከጠዋቱ 9:00 a.m. እስከ ቀኑ 4:45 p.m. ድረስ ይደውሉ። ተወካይ ያግዞታል። AMHARIC

Nếu quý vị không nói và/hoặc đọc được tiếng Anh, vui lòng gọi (202) 724-7491 giữa 9 giờ sáng và 4:45 chiều. Một nhân viên sẽ giúp đỡ quý vị. VIETNAMESE

If you paid for drug prescriptions, doctor visits, or hospitalizations during a time that you were eligible for Medicaid, you may be able to be reimbursed for the expenses.

<u>REQUIREMENTS</u>: You may be eligible for reimbursement during a period of time you or a family member were eligible for Medicaid if:

a. You paid for drug prescriptions, doctor visits, or hospitalizations; or

b. You are still paying a bill or are being asked to pay a bill by a pharmacy, clinic, doctor, or hospital for drug prescriptions, doctor visits, or hospitalizations.

If you believe that you are entitled to reimbursement, you must request reimbursement within six (6) months of the date you went to the pharmacy, clinic, doctor, or hospital, or within six (6) months of the date you learned you were eligible for Medicaid.

DEFINITION OF "ELIGIBLE FOR MEDICAID": The period of time for which you are "eligible for Medicaid" and may be eligible for reimbursement means:

1. The dates that the District of Columbia stated you (and/or your family members) were eligible for Medicaid.

2. The three (3) months before you submitted your application for Medicaid (and you were later found eligible).

3. The time after you filed your application for Medicaid and were waiting for a decision (and you were later found eligible).

4. Any time you were improperly denied eligibility of services:

a. If the District of Columbia improperly stopped your eligibility at the time of Medicaid renewal or recertification.

b. If the pharmacy, clinic, hospital, or doctor's office required you to pay because they said you were not on Medicaid when you actually were.

4. If, for a child under age 21 who is eligible for Medicaid, you were required to pay for any EPSDT service, including medical services, dental services, medication, medical equipment, supplies, or transportation services to Medicaid appointments.

5. If you have both Medicaid and Medicare and your pharmacy, clinic, hospital, or doctor required you to pay for any portion of the bill that Medicare does not pay.

IN ORDER TO BE REIMBURSED, YOU MUST:

1. Complete the enclosed Medicaid Reimbursement Form. Attach the receipt from the doctor, clinic, hospital or pharmacy that shows the expenses you paid.

2. If you do not have a receipt from the doctor, clinic, hospital or pharmacy, you may provide a signed and dated letter explaining why you do not have the receipt.

3. Submit the Medicaid Reimbursement Form with the receipt(s) (or the letter explaining why you do not have a receipt) to the address on the Medicaid Reimbursement Form.

4. Remember that you have six (6) months from the date you went to the pharmacy, clinic, doctor, or hospital or from the date you learned you were eligible for Medicaid to pay the expense to submit the Medicaid Reimbursement Form. If you do not have all of the information, you should submit as much information as you have available.

5. Reimbursement will only be made for expenses that should have been paid by Medicaid. You should carefully review the documents you submit to be sure that they are fully accurate.

IF YOU HAVE QUESTIONS OR IF YOU NEED HELP COMPLETING THE FORM

1. The Medicaid Recipient Claims Research Team of the D.C. Department of Health Care Finance (DHCF) at (202) 698-2009.

2. Terris Pravlik & Millian, LLP, 1816 12th Street, NW, Suite 303, Washington, DC 20009, (202) 682-0578, may assist you in completing the Medicaid Reimbursement form if you are a *Salazar* class member or want assistance to determine if you are a *Salazar* class member.

3. The RCRT must make a decision on your reimbursement claim within 90 days from the time you file your claim. If no decision is made within those 90 days, your claim will be treated as valid, and you will be paid within 15 days after the end of the 90 day period.

4. If you are not satisfied with the decision of the RCRT, you have a right to a fair hearing. You must file your request for a fair hearing within 90 days of the date of the decision by the RCRT. You may request a fair hearing by calling the Office of Administrative Hearings at (202) 442-9094. The Office of

Administrative Hearings (OAH) is located at 441 4th Street, NW, Washington, DC 20001 -2714. 5. If you are not satisfied with the results of the fair hearing, you may appeal to the District of Columbia Court of Appeals. You must file your appeal within thirty (30) days after the OAH mails the final order of its decision.

6. You may be able to obtain free legal assistance to help you present your case at the hearing or on appeal. If you are a member of the class certified by the court in *Salazar v. District of Columbia*, Civil Action No. 93-452 (TSC) (D.D.C.), you may contact Terris, Pravlik & Millian, LLP at 1816 12th Street, NW, Suite 303 Washington, DC 20009 or (202) 682-0578. Free legal assistance for beneficiaries who are not members of the *Salazar* class may be available from the following organizations:

Bread for the City Legal Clinic, (202) 265-2400 Legal Aid Society, (202) 628-1161 Legal Counsel for the Elderly, (202) 434-2120 Neighborhood Legal Services, (202) 269-5100 University Legal Services, (202) 547-4747

	MEDICAID	Today's date							
DIRECTIONS: Com	plate and return, with recei	ipts, within 6 months	after you went to the clin	ic, doctor, hospital,	or pharmacy - or 6 mont	hs of the date you			
learned you were eligible for Medicald to: Recipients DC Depar 441 4th Str			s Claims Research Team rtment of Health Care Finance treet NW 900 South ton, DC 20001						
Please give as much don't have it. If you'r) Information as you can. A e asking for reimbursemer	Ittach copies of your	receipts. If you don't hav more then 1 provider (like	e a receipt, attach a doctor and a oha	a signed and dated letter annacy), please use sepa	that explains why you irate lines for each.			
Your Name		Mailing	address		Your phone numbers				
Social Security Number of Medicaid Recipient		ent		Evening Cell					
Birth Date of Medicald Recipient		Namo	Name & Medicald ID # of Recipient Requesting Reimbursement						
Fas anch avnonsa //	aus accordetton, doctor vie		INFORMATION ON	ATTACHMENT	s				
For each expense (drug prescription, doctor visit or hospita Date (or estimated Name and address of pharmacy, cl date) of expense doctor or hospital			Inic, How much you paid How much you How much inic, How much you paid still owe Insurance			h any other How much you want paid Medicald to reimborse			
						*			
		in the second							
						•			
*Allach a copies of a I swear and declare, Signature	ny letters or bills from the under penalty of perjury, the	pharmacy, clinic, do hal the statements I	ctor or hospital, or letters made on this paper and	from credit collection on any attached pa	on companies about the t pers are true and correct	all.			

	MEDICAID RE	IMBURSEMEN	IT REQUEST FOR	na	Today's d	late	
DIDECTIONS OF			and the second second second				
learned you were eli	plete and return, with receipts gible for Medicaid – to:	ST 3 4 1	. 공기가 이 글	nic, doctor, hospital	, or pharmacy – or 6 mon	ths of the date you	
	R	ecipients Claims			6 2		
an हे के आ था।		41 4h Street NW -	Health Care Finance				
		/ashington, DC 20		97 - C	1. 1.		
	X State	-		10 21	892°,		
Please give as much	n information as you can. Atta	ch copies of your r	éceipts. If you don't hay	ve a receipt, attach	a signed and dated letter	that explains why you	
Your Name	e asking for reimbursement o	Lexpenses from m Mailing	ore than 1 provider (like				
		inamid.	2001.535		Your phone numbers Day		
Social Security Number of Medicaid Recipient Birth Date of Medicaid Recipient						Evening	
		Name &	Medicaid ID # of Reci	nient Dequesting	Cell		
Sin Date of Medic	and recorpient		Medicald ID # Of Reci	plenckequesting	Rennbul Sement		
	SI	JMMARY OF I	NFORMATION ON	ATTACHMENT	TS		
For each expense (d	lrug prescription, doctor visit of	r hospitalization)	give this information			setty instantistication	
Date (or estimated	Name and address of phar	macy, clinic,	How much you paid	How much you	How much any other	low much any other How much you want	
date) of expense	doctor or hospital			still owe	insurance paid	Medicaid to reimburse	
					8		
			•	1. 1. 1. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2.	biotro biotro		
12							
20.00 C	7		the second s	н. 21 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
			a				
			· · · · · · · · · · · · · · · · · · ·				
			2				
		685					
Attach a copies of ar	y letters or bills from the pha	macy, clinic, docto	or or hospital; or letters	from credit collectio	n companies about the bi	II.	
swear and declare, L	inder penalty of perjury, that t	he statements I ma	ade on this paper and c	n any attached pap	ers are true and correct.	/	
Signature							