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## Web Portal Availability During Transition

**Effective March 2, 2026**, DHCF will transition to a new Medicaid Management Information System (MMIS) and all fiscal agent services will transition to Gainwell.

Starting **February 20, 2026**, at 4 PM Eastern Time, the web portal will be available in an **INQUIRY ONLY** mode through **February 28, 2026**, and will no longer allow Claim or Prior Authorization submissions.

Additional information on this transition will be provided by Gainwell/DHCF as the transition date approaches. You can also visit <https://medicaid.dc.gov> for more information.